



Job Description

Senior IT Generalist

Elevate Solutions Group is a rapidly growing provider of Custom Plastic Injection Molding and Integrated Supply Chain solutions. Strategically located just outside the **Atlanta Metro** area (Austell), the company has evolved from a niche market provider to an industry leader with state-of-the-art technologies for manufacturing.

The company enjoys a remarkably high employee retention rate due in large part to its dynamic, team-based culture, integrity, and values.

We have a need for a **Senior IT Generalist** in our Austell office. The right candidate for this position is a well-rounded IT Generalist, versed in ERP and WMS systems and the MS 365 environment, and networks and server infrastructure. The candidate will have excellent people interaction and problem-solving skills, as they will be working directly with ESG's IT Manager and employees daily.

Overview and Responsibilities

- Maintain network and server stability and optimize performance.
- Assist in the maintenance and support of network and server infrastructure.
- Take proactive actions to maintain system uptime SLA's.
- Assist in the configuration, installation and deployment of infrastructure projects.
- Manage computer operation scheduling, backup, storage and retrieval functions.
- Manage active directory and group policy.
- Manage, monitor and maintain a MS365 Hybrid Enterprise environment to include Tenant, Azure AD and Endpoint Manager
- Assess security/group policy requirements, establish and implement compliance policies and device configurations
- Solve daily operational issues within NetSuite (ERP) and RF-Smart (WMS)
- Identify and resolve computer hardware/software problems through discussions with users.
- Provide support for identifying and troubleshooting client/server problems.
- Identify, research and resolve complex technical problems.
- Monitor, investigate, and mitigate both network and security threats / vulnerabilities / bottlenecks
- Design, manage and develop unique solutions for clients which may include working with a development team to create custom software and database solutions.

Qualifications

- Minimum of 8 – 10 years of professional IT department/organization experience
- Experience support Network and Server infrastructure
- Experience in a manufacturing environment.
- Manage and prioritize multiple IT projects for external and internal stakeholders
- ERP experience, specifically with NetSuite HIGHLY preferred.
- MS365 Certification – Enterprise, Hybrid, Security – or demonstrated advanced knowledge HIGHLY preferred
- Working knowledge of current Cyber Security protocols
- Working knowledge of the Software Development Lifecycle (SDLC)
- Experience utilizing relational databases (RDBMS) HIGHLY preferred.

Location

- Atlanta Metro Area.
- This is not a remote role and cannot be performed as a consultant or by consultancies. We will likely have 1 or more IT consultancies on retainer for limited specialty needs.

Salary

- Commensurate with experience
- \$85k range, depending on experience

ESG provides equal employment opportunities to all applicants without regard to race, color, creed, ancestry, national origin, citizenship, sex/gender, gender identity/expression, sexual orientation, marital status, religion, age, disability or any other characteristic protected by applicable federal, state, or local laws and ordinances.